

User Manual for iTransfer & iRecharge



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Prepared By

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Introduction:

iBanking offering new services for valued clients. These services are iTransfer (Fund Transfer) and iRecharge. Fund Transfer will facilitate to transfer fund from IBBL one accounts to other IBBL accounts instantly and iRecharge recharges clients cell/mobile balance from internet. GP, Banglalink, Robi, Citycell and Airtel clients can use this service to enjoy these services clients need to subscribe these new features.

➤ **iTransfer**

▪ **Conditions for iTransfer:**

1. Maximum amount Tk. 50,000.00 within 5 transactions per day.
2. Maximum 5 (Five) account can be subscribed as a destination account.
3. Subscribed account cannot be deleted within 30 days.
4. Collect secret PIN CODE from Branch.
5. Charge applicable. One (1) taka per One thousand (1000) taka transfer.

▪ **How to use:**

Step 1: You have to subscribe this service first from the new feature list (displayed just below of the banner) or from the menu 'Our Services'.

Step 2: Go to menu 'Register Account for Fund Transfer' to add or delete IBBL accounts to which you want to transfer your fund from your accounts. You need not to add your enlisted accounts in this section to transfer fund between your enlisted accounts. Maximum of 5 (Five) accounts are allowed to be added. You cannot delete any subscribed account from this list within 30 days of subscribing.

Step 3: Go to menu 'Fund Transfer' to start fund transfer process. Select 'From Account' and 'To Account' from corresponding list and submit. Read carefully both 'Source Account' and 'Destination Account' info and enter transfer amount in Taka and keep processing. Next system will show summary information of the client to confirm / verify the information. If you confirm the transaction, a mail will be sent to your E-mail address containing transaction detail and a SMS to your cell number containing 'ONE TIME KEY' and 'Transfer ID'.

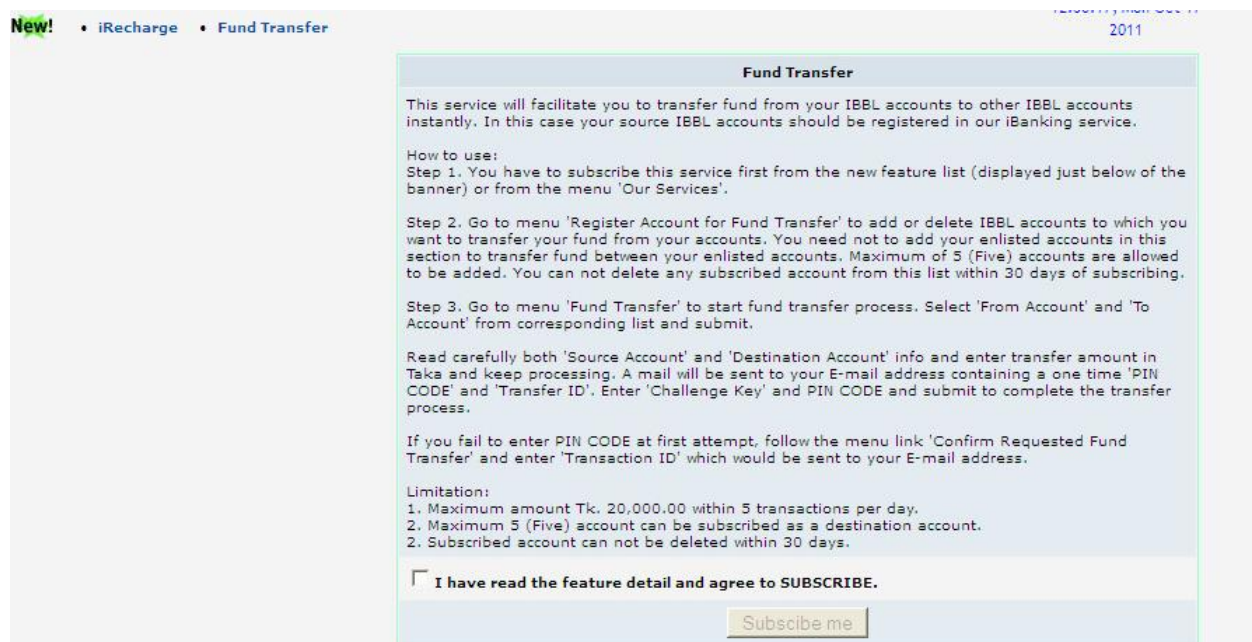
Step 4. Provide PIN CODE (Collected from Branch) and One Time Key and submit to complete fund transfer. If you fail to proceed with PIN CODE and ONE TIME KEY at first attempt, follow the menu link 'Confirm Requested Fund Transfer' and enter 'Transaction ID' which would be sent to your E-mail address.

▪ **Steps of subscribing iTransfer:**

- i. After login client will view new links for subscribed these feature (displayed just below of the banner) or from the menu 'Our Services'.



- ii. Click the link Fund Transfer to subscribe this feature. Next page will show some instructions.



- iii. If agree with all instructions tick the check box and click subscribe me.

If you fail to enter PIN CODE at first attempt, follow the menu link 'Confirm Requested Fund Transfer' and enter 'Transaction ID' which would be sent to your E-mail address.

Limitation:

1. Maximum amount Tk. 20,000.00 within 5 transactions per day.
2. Maximum 5 (Five) account can be subscribed as a destination account.
2. Subscribed account can not be deleted within 30 days.

☒ I have read the feature detail and agree to SUBSCRIBE.

Subscribe me

- iv. Branch will provide a secret pin code for fund transfer. If clients profile has more than one accounts from different branches next page will show the branch list. Select a branch to collect secret pin and click submit.

Select a branch to collect you PIN CODE

☐ Foreign exchange

☒ Hocc

Submit

- v. Finally show the success message and branch address to collect secret pin code. Also three link will added in left menu.

You have successfully subscribed the 'Fund Transfer' feature.
Please Collect your PIN from Hocc , 40 Dilkusha C/A, Dhaka-1000

Register Account for
Fund Transfer
Fund Transfer
Confirm Requested Fund
Transfer

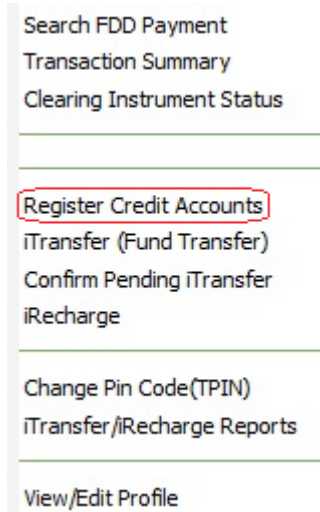
- **iTransfer Work Flow**

- **Register Credit Accounts:**

To get Fund Transfer facility Register Account for Fund Transfer is prerequisite. Which accounts client want to transfer fund first Register/add these accounts.

Steps:

- Click on Register Account for Fund Transfer from the main menu of the IBBL portal.



- Provide subscription type 'Fund Transfer' to registered account for Fund Transfer.



- On next page system shows the 'Add' button to register/add accounts for fund transfer. Click the 'Add' button to register account.

No Subscribed Account is listed

Add

Submit Cancel

- iv. On next page system will ask for account number. Provide the data and then submit.

Accounts

Account No * 205021310*****14

Submit Cancel

- v. System will return back to the list option to add more (if needed). Maximum 5 (Five) account can be added as a destination account.

Subscribed Account for Fund Transfer

	Account No	Acc Title	Subscription date
C	205021310*****14	MD HARUN AR RASHID	09-Oct-2011

Add Delete

Submit Cancel

- vi. After adding a/c press the submit button with the new list of a/cs. System will show the success message if successful.

Subscribed Account successfully for Fund Transfer	
Account No	Acc Title
205021310*****14	MD HARUN AR RASHID

- vii. If client want to delete any subscribed account select account and press delete and then click submit .Client cannot delete any subscribed account in this list within 30 days of subscribing.

Subscribed Account for Fund Transfer			
	Account No	Acc Title	Subscription date
<input type="radio"/>	205021310*****14	MD HARUN AR RASHID	09-Oct-2011
<input type="radio"/>	205021310*****14	MD ATAHARUL ISLAM	09-Oct-2011
<input checked="" type="radio"/>	205021310*****14	MD HARUN AR RASHID	09-Oct-2011

➤ iTransfer:

Steps:-

- i. After successful subscribed account click on iTransfer (Fund Transfer) from the main menu.

Transaction Summary
Clearing Instrument Status
Register Credit Accounts
iTransfer (Fund Transfer)
Confirm Pending iTransfer
iRecharge
Change Pin Code(TPIN)
iTransfer /iRecharge Reports
View/Edit Profile

- ii. If you have more than one account from which account do you want to transfer money system will provide an option to select an account to 'From Account'. Client need to approve Debit Account (From Account) to debit by branch administrator. Select 'To Account' fro corresponding list and click submit.

Fund transfer	
From Account	205010901*****03
To Account	205021310*****14
<input type="button" value="Submit"/>	

- iii. System will provide basic account information and ask for an input for Amount in Taka. Read carefully both 'Source Account' and 'Destination Account' information. If confirmed, press the submit button.

Account Info for Fund Transfer	
Source Account	Destination Account
Account Number: 205010901*****03	Account Number: 205021310*****14
Account Title: SEBEC BANGLADESH LIMITED	Account Title: MD HARUN AR RASHID
Branch : Foreign exchange	Branch : Hocc
Account Type: AWCA	Account Type: MSA-STAFF
Current Transaction Date: 26/09/2011	
Available Balance: 247,841.00	
Last Transaction Date: 26/09/2011	

Fund Transfer	
Amount in Taka	50
<input type="button" value="Submit"/>	<input type="button" value="Cancel"/>

- iv. System will show summary information of the client to confirm / verify the information. If confirm Click on submit button.

Confirm Fund Transfer	
Source Account:	205010901*****03
Destination Account:	205021310*****14
Amount in Taka:	800.00
Service Charge:	5.00
Vate on Charge:	0.75
Total Deduction:	805.75
<input type="button" value="Submit"/> <input type="button" value="Cancel"/>	

- v. An auto generated mail will send from our portal to your email containing a One Time Key and Transfer Id.

Dear ruba,

We are pleased to let you know that you have requested for a fund transfer. This need an One Time Key verification.

From Account :	205010901 ***** 03
To Account :	205021310 ***** 14
Amount :	2,000.00
Transfer ID :	111016000002
ONE TIME KEY :	904656

Regards,

The eIBS Portal Administration
Islami Bank Bangladesh Limited
Email: rubina@coreteam.com

- vi. Branch will provide a secret Pin number. Enter this Pin Code and One Time Key. Then Click Submit.

Please check your Email for detailed information of this fund transfer request

Fund Transfer

Pin Code *

One Time Key *

(Check your Email for One Time Key)

Submit

Clear

Cancel

- vii. On success, system will show a message about successful on Fund Transfer.

Fund Transfer Successfully Accomplished

From Account

205010901*****03

To Account

205021310*****14

Amount in taka

50.00

Transfer Date

09 October, 2011

Please be informed that your account statement will be updated within 15-30 minutes.

➤ **Confirm Pending iTransfer:**

If you fail to transfer fund at first attempt click the menu link 'Confirm Pending iTransfer'.

Steps:-


- i. Click on 'Confirm Pending iTransfer' from main menu.



- ii. Provide the Transfer id (see Fund Transfer step 4) and click submits.

A screenshot of a web form titled 'Confirm Requested Fund Transfer' in a green header bar. Below the title, there is a label 'Transfer ID *' followed by a text input field containing the value '111009000002'. The input field is highlighted with a red border. At the bottom of the form, there are three buttons: 'Submit', 'Clear', and 'Cancel'.

- iii. On next page, system will ask for Pin Code (secret pin collected from branch) and One Time key (see Fund Transfer step 4). Provide all the necessary input. And click submit.

A screenshot of a web form titled 'Confirm Requested Fund Transfer' in a green header bar. The form contains several fields: 'From Account' with value '205010901*****03', 'To Account' with value '205010902*****00', 'Amount in Taka' with value '50.00', and 'One Time Key *' with value '111009'. The 'One Time Key' input field is highlighted with a red border. At the bottom, there are 'Submit' and 'Cancel' buttons.

- iv. On success, system will show a message about successful on Confirm Requested Fund Transfer.

➤ iRecharge

▪ Conditions:

1. Maximum amount Tk. 1000.00 & Minimum amount Tk. 10.00 for Prepaid package.
2. Maximum amount Tk. 5000.00 & Minimum amount Tk. 50.00 for Postpaid package.
3. No Charge applicable for iRecharge.
4. Maximum 10 recharge per day.
5. Refund of a fail recharge will be settled within 2 business date.

▪ How to Use:

Step 1: You have to subscribe this service first from the new feature list (displayed just below of the banner) or from the menu 'Our Services'.

Step 2: Click on iRecharge from the main menu of the IBBL portal. Provide all the necessary input and keep processing.

Step 3: System will show summary information of the client to confirm / verify the information. and submit to complete fund transfer.

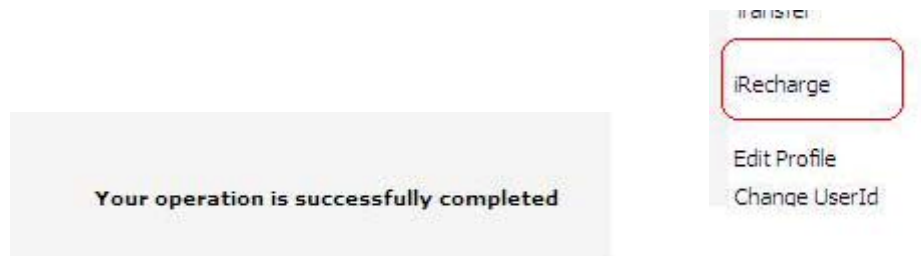
▪ Steps of subscribing iRecharge:

- i. Click the link iRecharge to subscribe this feature. Next page will show some instructions. Read the instructions. If agree tick the check box and click subscribe me.



The screenshot shows a web form titled "iRecharge" with the subtitle "Recharge your cell balance from internet". Below the subtitle, there is a checkbox with a checkmark inside, followed by the text "I have read the feature detail and agree to SUBSCRIBE.". At the bottom right of the form, there is a button labeled "Subscribe me". Red circles highlight the checkbox and the "Subscribe me" button.

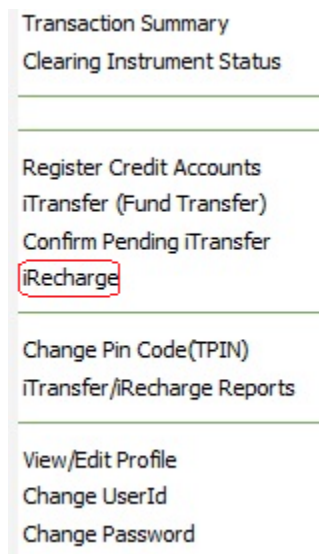
- ii. Next page will show success message and add a link iRecharge in left menu.



▪ Work Flow of iRecharge

Steps:-

- i. Click on iRecharge from the main menu of the IBBL portal.



- ii. On next page, system will ask for pin code, and some other input. Provide all the necessary input. You can also provide amount in taka. Client need to collect pin code from branch.

iRecharge

Please ensure that your accounts has been approved to debit by your branch administrator

From Account*	205010901*****03
Phone No*	018 00000001
Package*	Prepaid
Pin Code *	••••
Amount in Taka *	30

Submit Cancel

- iii. System will show summary information of the client to confirm / verify the information. If confirm Click on submit button.

Confirm iRecharge

From Account	205010901*****03
Phone No	01713032686
Package	Prepaid
Amount in Taka	10

Submit Cancel

- iv. On success, system will show a message about successful on Confirm iRecharge.